



## TELL™ System Requirements

TELL supports a variety of configurations. While a variety of settings and software version combinations may also function, the following are the **recommended configurations** for optimal use:

### Equipment & App

- **iOS:** iPad 2 or higher (including iPad mini); iOS version 9 and iOS 10.
- **Android:** All Android tablets with screen sizes 8" and higher; Android versions 4.4 and higher
- TELL app locally installed on the tablet device.
  - App requires an internet connection to begin taking each test and at the end of the test to transfer responses for scoring
- Flash is not required for student or administrative access.
- Tablet compatible headsets (single jack) with boom microphone
- Tablet stand

### TELL Content Delivery Options

1. Proctor Caching: Schools can use a local computer to pull and store TELL test content. This stored, or "cached," test content is then distributed to TELL iPads as tests are started.
2. Single Download: Individual test content will be downloaded once student enters log-in codes.
2. Client Caching: Schools can download all TELL test content or grade band-specific content directly onto individual iPads prior to commencing a testing session.

For Customer & Technical Support, call 1-800-328-5999 or email [eacustomerservice@pearson.com](mailto:eacustomerservice@pearson.com).